



# QUALITY POLICY

**EFFECTIVE:** 01/11/2022

**POLICY OWNER:** Australian Executive Committee - AEC

## SUMMARY

### PURPOSE

As a leading supplier of quarry, concrete and other heavy building materials, Hanson is committed to providing our customers with quality products and services.

### SCOPE

This policy applies to all eligible employees.

### PRINCIPLES

It is Hanson's objective to meet our customers' quality expectations through good management, efficient production procedures and superior quality control techniques.

To achieve this objective Hanson will:

- Maintain an effective quality management system;
- Implement operating practices which enable employees to carry out their responsibilities consistently and efficiently;
- Regularly review operating practices to improve the quality and consistency of our products and services;
- Ensure employees have the necessary competence to perform the work which affects product quality;
- Evaluate and monitor the performance of our suppliers to ensure that they supply quality products and services;
- Hold all levels of management accountable for quality in their area of responsibility; and
- Monitor the effectiveness of the quality management system against measurable objectives to facilitate continuous improvement.

Each employee of Hanson has a responsibility to ensure that this objective is achieved.

Phil Schacht  
Chief Executive